

2023 ANNUAL REPORT

Dedicated to nurturing a stronger and supportive Jewish community and a more inclusive Ottawa.

VISION

Together, we create stronger and healthier communities where everyone can live with dignity and respect.

MISSION

Our work is grounded in Jewish values and we seek to build a community through the pursuit of social justice and inclusivity.



OUR VALUES

Community (Kehillah): Creating community through connection and healing, fostering a sense of belonging and purpose for everyone.

Respect (Kavod): Recognizing that everyone is unique and must be respected for who they are in the world, we treat each individual with respect and dignity.

Repairing the World (Tikkun Olam): Making our community and our world better.

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JFS OVERVIEW

The JFS team provides services and supports to community members throughout their life. This lifelong commitment to service has made a significant impact on building a stronger and more diverse community.

The following pillars represent the interconnected services that we offer clients of all ages, an approach that is unique to JFS.



EMPOWERING SENIORS

Helping senior communities and their families to navigate the aging journey through specialized and directed services tailored to the needs of older adults and seniors.



MENTAL HEALTH AND WELLNESS

Caring for our clients, where they need it, when they need it and how they need it through culturally informed clinical and supportive counselling services.



INCLUSIVE SOCIAL SUPPORTS

Easing the negative effects of social disconnection and economic insecurities to support families and individuals to participate fully in community life.



STRONG AND DIVERSE COMMUNITY

Reflecting the diversity of the people we serve, JFS supports Ottawa's ethno-cultural, equity-seeking and newcomer communities.

TIKVAH

Our Tikvah program supports Jewish individuals and families through case management, advocacy, direct financial assistance, holiday distributions, and access to food security programs.



Throughout the year, 72 families receive support, including direct financial assistance. This is a 20% increase in families from last year.



The Tikvah program was a saving grace in large part due to my counsellor's support and the resources the program offered me in this challenging time... The Tikvah program touched me so deeply as I felt I was not alone in this hard time and was part of a community.

– TIKVAH CLIENT

135 families received holiday distributions.

136 families every month access fresh fruit and vegetables from Miriam's Well. This is a 13% increase from last year.

SHALOM BAYIT

JFS offers compassionate, confidential, and anonymous support for women experiencing abuse.

This program is for Jewish women who have experienced verbal, emotional, physical, financial, sexual, spiritual/religious abuse, stalking/criminal harassment from a husband, boyfriend, or partner in the past or at present.

Specialized services include: crisis/support counselling, referrals, safety planning, discreet follow-up support, advocacy assistance, outreach, rights information and long-term therapeutic counselling. The focus of the counselling is to build resilience, provide healing from trauma and enhance our clients' sense of safety.

The Shalom Bayit counsellors supported over 40 clients, a 40% increase from last year.

Our counsellors are committed to raising the awareness of intimate partner abuse in our community and are regularly called upon to share their expertise with other groups.



SENIORS

Our team supports seniors in our community, moving them from isolation to inclusion. In a culturally safe environment, we promote healthy aging and work hard to ensure our seniors live with dignity, respect and compassion.

“

My mother loves everything about the Adult Day Program and yesterday she told me that one of the best parts is that the staff listen to her ideas for programming. She feels listened to, she feels validated. Honestly, this is the greatest gift one can give a person.

– SHEREEN

The Seniors team supported the wellbeing of 1,500 seniors including 63 Holocaust survivors.

The team continues to manage a 20X increase in clients reaching out to us every month for support.



THE COUNSELLING GROUP

Counselling services are offered in fourteen languages on a sliding scale with the vision of making mental health counselling accessible to all who seek it. Our unique model allowed us to offer some type of subsidy to 70% of our clients.



Starting counselling with TCG had been a great experience. I needed a timely start and wanted to be seen by a BIPOC counsellor. TCG understood and prioritized my request, and I felt triaged appropriately. My counsellor is understanding, empathetic and has been helpful with checking in, keeping to my goals.

– THE COUNSELLING GROUP CLIENT



Our team of highly trained professionals provided service to 1,700 community members through 9,500 counselling sessions. This reflects an 8% increase in sessions over last year.

THE WALK-IN COUNSELLING CLINIC

The Walk-In Counselling Clinic (TWICC) provides culturally appropriate, same day, single session, no-cost counselling services to those in need. Coordinated by JFS Ottawa, the Clinic is operated by over 20 agencies and has community-based locations throughout Eastern Ontario.



They make you feel good about yourself and are very understanding of the situations you are facing. They show love, empathy and care which you have not felt at all elsewhere.

– THE WALK-IN COUNSELLING CLINIC CLIENT



This free program provided over 2,000 sessions, supporting 2,200 clients.

STREETSMARTS

StreetSmarts is a street-based outreach program that offers resources, referrals, and basic supplies to Ottawa's downtown homeless population.



Underlying all of the painful realities (of volunteering for StreetSmarts), is the beautiful reality that we are all family, we are all connected, and we are all responsible for the spiritual, emotional, mental, and physical well-being of one another.

– MATTHEW SEGAL

The StreetSmarts outreach teams regularly see over 75 clients every day throughout the year.

SETTLEMENT SERVICES

JFS offers a variety of programs for newcomers to Ottawa to help support their adaptation and integration to Canada.



We would like to thank you very much for the efforts that you have made in helping us, as we are newcomers to Canada. We will not forget what you have given us by helping my children with volunteer work, referring us to the tax clinic and searching for work. You dealt with us with all respect, and you were with us, step by step, to guide us through our settlement journey.

– ALAA KIKI

Our international team supported almost 3,600 newcomers to Canada, coming from 10 countries, supporting them in Arabic, Cantonese, Dari, Farsi, French, German, Hebrew, Mandarin, Russian, Somali, Taiwanese, Ukrainian and Urdu. Their work reflects a 55% increase from last year.

PROGRAM FUNDERS AND MEMBER AGENCIES

JFS OTTAWA IS A PROUD MEMBER AGENCY OF:

Access MHA
Alliance to End Homelessness
Champlain Community Support Network
Champlain Mental Health & Addictions Group
Family Service Ontario
Local Agencies Serving Immigrants
Multifaith Housing Initiative
Network of Jewish Human Services Agencies
Ontario Coalition of Agencies Serving Immigrants
Ontario Community Support Association
Ottawa Coalition to End Violence Against Women
Ottawa Health Team (Ontario Health)
Ottawa Hospice Palliative Care Network
Ottawa Local Immigrant Partnership
Refugee 613
Social Planning Council of Ottawa
Support Services Network for Male Survivors

JFS OTTAWA RECEIVES FUNDING FROM:

The Alfred Landecker Foundation
The Azrieli Foundation
Bell Let's Talk
Canadian Women's Foundation
Carefor
City of Ottawa
Conference on Jewish Material Claims Against Germany
Employment and Social Development Canada
Friends Bingo Association
Immigration, Refugees and Citizenship Canada
J.P. Bickell Foundation
Jewish Federation of Ottawa
JFSO Tzedakah Foundation
Ontario Health
Ontario Health East/Champlain Local Health Integration Network
Ontario Ministry of Community and Social Services
Ontario Ministry of Labour, Training & Skills Development
Ontario Ministry of Seniors and Accessibility
Ottawa Community Foundation
Ottawa Jewish Community Foundation
RBC Foundation
Royal Ottawa Hospital
Telus
United Way East Ontario

MESSAGE FROM THE BOARD PRESIDENT AND EXECUTIVE DIRECTOR

After two years of mostly virtual work, we were happy to concentrate on reconnecting in person this year! We are so proud of the team's flexibility and commitment to adapting to and running critical virtual services during COVID.

To adapt to our ever-changing landscape, we are fully committed to a hybrid model of work for our staff and for the services we offer. This was supported by an increased use of cloud computing and using more secure hybrid technologies.

Our team continues to manage the increased and on-going demand created over the last 3+ years--some units saw a 20x increase in the number of community members coming to us for support. While there was a much-needed influx of emergency funding coming to us throughout the pandemic, this flow of funds has concluded. Regardless, our team is committed to maintaining the care we provide. We support this ongoing commitment through scaled-up fundraising efforts and negotiating with funders, all while advocating, alongside our sector colleagues for government funding model changes. We are thankful for continued support from several corporate and family foundations and funding agencies who awarded us funds throughout the year. Special thanks go to the Jewish Federation of Ottawa, whose flexibility and support through our community funding and through a series of one-time grants have helped our community tremendously this year.

Here are some highlights that we want to share with you:

As a **Settlement** organization we played a large role in supporting Ukrainian newcomers in critical ways with the help of many partners, both in Ottawa and across Canada.

Our **Seniors Unit** continued to see an increase in need, especially related to Kosher Meals on Wheels, case management and our Adult Day Program. The unit also launched an intergenerational program with the Ottawa Jewish Community School to bring students together with Holocaust survivors. This program helped both youth and survivors to gain a better understanding and a greater appreciation of each other.

Mental health services are needed more now than ever, and we responded with our professional hybrid counseling and a new digital intake portal. This change to the first step towards counseling with our team successfully shortened wait times. The unit also introduced multi-lingual psycho-educational testing to our menu of services. The number of community members needing financial help to access mental health care continues to rise. Last year our team subsidized 70% of their sessions.

The rising cost of living, especially the cost of food and the continuing challenges facing many in our community have created an increase in demand for our **Tikvah** services.

**WITH COMMUNITY,
RESPECT AND TIKKUN
OLAM**

Many of our clients have experienced increasing isolation throughout the past 3 years and the Tikvah team has been working on finding new and creative ways to increase social engagement through regular get-togethers in the community

Our **Shalom Bayit** program saw an increase in community members experiencing domestic violence and the team worked with our funder and community partners to create new partnerships and strengthen our community response.

Our **StreetSmarts** program expanded their outreach to unhoused community members at Dundonald Park, putting into action our philosophy of supporting community where they are and how they need it.

We had to be flexible and resourceful to meet growing demand with tight resources. To keep up we have continued to nurture existing and creating new collaborative partnerships. This cross-agency cooperation has led to successful programs like our mental health workshop for front-line settlement workers, providing training around culture shock, mental health, self-care and more. We hope to see more of this kind of internal and external creativity and sharing. We were strongly represented at Jewish community events, on many mental health and senior sector tables and were invited to share our expertise through numerous speaking opportunities. We were also humbled to receive honors from colleagues and media attention throughout the year.

We are very thankful to our donors who truly care for their community. Whether you are a one-time donor, monthly, corporate or legacy donor, you are needed and appreciated. Thank you. Volunteers are core to JFS, and they increase our capacity to deliver our programs and services. Volunteers also serve on our Board of Directors, as Annual Members and as Committee members.

The Board of Directors supported several key projects this year, including the development and approval of our 2023-2027 Strategic Plan, updating the JFS By-Laws to be compliant with the Ontario Not-for-Profit-Corporations Act (ONCA) and promoting continued fiscal sustainability and growth. Staff and Board had a joint storytelling session which was focused on us telling our JFS story in a compelling, concise way. It's not an easy thing to do, when we offer so many amazing programs and services. Staff and board members shared what words came to mind when they thought of JFS. Words came up such as "everyday miracles," "small acts of sunshine" and "each person embodies a world." Hearing these words describe what we do strongly illustrates that we want to make a positive difference through our service.

We would like to thank the Staff, Managers and Directors of JFS for helping to put our values into action through the work they do every day. Your work is not easy, but your passion, dedication and hard work are obvious. Thank you for putting so much care into your interactions with clients. Thank you to all our volunteers who dedicate their time to supporting JFS. Together, we create stronger and healthier communities where everyone can live with dignity and respect. Thank you all for your dedication,



**AVIVA BEN-CHOREEN,
PRESIDENT**



**SARAH CASPI,
EXECUTIVE DIRECTOR**

JFS BOARD OF DIRECTORS 2022-2023 AND COMMITTEES

Aviva Ben-Choreen

President

Matthew Conley

Vice President

Dr. Nili Kaplan-Myrth

Secretary

Joanne Gorenstein

Treasurer

Dr. Mark Luden

Past President

Kanika Arora

Cecile Bensimon

Shereen Miller

Dr. Alan Karovitch

Jeremy Rudin

Harland Tanner

Laila Wex

GOVERNANCE COMMITTEE

Matthew Conley (chair)

Cecile Bensimon

Dr. Alan Karovitch

Jeremy Rudin

Harland Tanner

Sarah Caspi (staff)

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Shereen Miller

David Dern (staff)

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Aviva Ben-Choreen

Dr. Mark Luden

Sarah Caspi (staff)

Laurie Chochinov (staff)

STRATEGIC PLANNING COMMITTEE

Dr. Nili Kaplan-Myrth (chair)

Cecile Bensimon

Sherill Besser

Matthew Conley

Dr. Mark Luden

Laila Wex

Sarah Caspi (staff)

Michael Gershuny (staff)

NOMINATING COMMITTEE

Dr. Mark Luden (chair)

Aviva Ben-Choreen

Andrea Gardner (staff)

STRATEGIC PLAN

As a family services agency making a difference everyday within the community, it is our responsibility to ensure constantly that our work and energy is focused on our core mission: grounded in Jewish values, we will build a community through the pursuit of social justice and inclusivity.

With support from staff and community, our Board engaged a consultant to help guide us through the process of developing our next Strategic Plan. This plan relied on and was created with the active participation of staff, community partners, donors and private funders.

After a busy year of work, our new Strategic Plan was approved and is now being put into action through unit consultations. We are enjoying this process and are looking forward to taking all of the information and building plans to achieve our priorities.

OUR NEW STRATEGIC PLAN SUMMARY

MISSION

Our work is grounded in Jewish values and we seek to build a community through the pursuit of social justice and inclusivity.

VISION

Together, we create stronger and healthier communities where everyone can live with dignity and respect.

VALUES

COMMUNITY (Kehillah)

Creating community through connection and healing, fostering a sense of belonging and purpose for everyone.

RESPECT (Kavod)

Recognizing that everyone is unique and must be respected for who they are in the world, we treat each individual with respect and dignity.

REPAIRING THE WORLD (Tikkun Olam)

Making our community and our world better.

OUR PRIORITIES

Securing Today, Planning for Tomorrow



Lead, advocate and collaborate broadly for better service outcomes.



Foster a healthy and effective work environment.



Develop innovative responses to emerging risks and opportunities.



Tell the JFS story.

2022-2023 STAFF AND INTERN LIST

Fatima Abdo	Anne-Marie Corbett	Mujica	Florencia Saslavsky	Gohar Vardanyan
Marwan Abou Diwan	Wendy Cotton	Ping (Jessica) Lin	Joshua Saslove	Jamie Vivaraies
Nimo Abubakar	David Dern	Clara Luck	Jeffrey Scharf	Fathia Warsama
Sarah Agulnik	Stephanie Dugdale	Liza Maarouf	Jordana Shainbach	Mikaela Wasserman
Shakiba Ahmadi	Caroline Duniya	Ifrah Mahamoud	Dmitri Shkliar	Lisa Webne-Behrman
Amal Ahmed	Aya El Balaa	Wai-Meng (Florence) Mak	George Sladowski	Gabrielle Wilson
Hasna Alami	Fatima Faris	Katherine Marr	Gabriella Stern-Young	Stephanie Wolfert
Lamia Al-Ansari	Nilofar Fattahi	Victoria Martindale	Shannon Sweeting-Woods	Evelyn Wong
Sarah Alderwick	Elena Fedorova	Layla Matar	Agnieszka Szymanowicz-Yalcin	Dalia Wood
Ayaa Al-Hamadi	Kelly Firth	Alla Mazor	Samoon Tasmim	Rebecca Worden
Sarah Al-Hemyari	Sharon (Shoshana) Freedman	Karen McIntosh	Valleria (Valerie) Taylor	Ingrid Wright
Mohammed Al-Sabbagh	Andrea Gardner	Olha Men	Laura Thomas	Qing (Emily) Xia
Basma Al-Taie	David Garmaise	Jennifer Moanda	Olga Timakova	Angela Xu
Marina Andrawis	Michael Gershuny	Jennifer Munroe	Esperance Umutesi	Junjie (Kevin) Yin
Irina Balabanova	Linoy Gofman	Rana Musa	Carmen Urbina	Ella Zabarsky
Iris Beer	Victoria Gofman	Kaltoun Mussa		Julia Zannini
Hoda Bimbachi	Jennifer Goldberg	Rosine Nabitanga		
Pamyna Bourgeois	Jennifer Grindon	Safia Nawaz		
Rita Bourianova	Ana Guerra	Amira Nazarali		
Shannon Bovey	Amal Halim	Liudmyla Neveryska		
Ranit Braun	Bahara Hamidi	Tal Ohana-Palgi		
Jessica Breault	Jesse Henneberry	Sylvie Paul		
Sierra Bridgwater	Wen-Jean Ho	Marlin Pearl		
Jenna Bugera	Sabine Jean	Tatiana Pena-Pineda		
Sarah Caspi	Christopher Johnson	Mirjana Pobric		
Bradley Chabot	Donia Jomaa	Geoffrey Pross		
Kulvinder Chana	Aidan Kaplan	Mariana Rakiteansky		
Laurie Chochinov	Ghadir Kavar	Valerie Repta		
Nicolas Chranowsky	Anat Kidron	Shelley Rivier		
Gilda Cohen	Rubeen Kidwai	Quinn Rivier-Gatt		
Lisa Cohen	Marianela Leon De	Julia Sage		

In recognition of all of our JFS team and their dedication to the people we support at JFS. And to those celebrating milestone anniversaries:

5 Years

Tal Ohana-Palgi
Wen-Jean Ho
Victoria Gofman
Quinn Rivier-Gatt
Dmitri Shkliar
Basma Al-Taie

10 Years

Kulvinder Chana
Laura Thomas
Hasna Alami
George Sladowski

WHEN THE LIGHT FADES

IN HONOUR OF THE VOLUNTEERS AND CLIENTS WHO HAVE LEFT US THIS PAST YEAR.

They often rise with the sun, ready to fulfill their daily obligations of mitzvah and in the honouring of their commitment, they bring joy to those people who have too little joy in their own world.

Their smile brings to the daily routine, a bit of sunshine where none might have lived before their visit; their warmth and kindness reaches into the

homes and hearts of the fortunate few who benefit from the long reach of their compassion.

And when they leave us, we who are left behind, must work to fill the empty wake of their passing with the memories they've left for us.

They will always be well remembered in our hearts.

OUR VOLUNTEERS

Stephen Acker	Eva Fried	Laura Lozanski	Sheila Senman
Leila Ages	Paul Gardner	Dr. Mark Luden	Steve Senman
Ethelyn Agulnik	Victor Gatt	John Lunn	Kashayar Shariati
Ilana Albert-Novick	Howard Geller	Sarah MacRitchie	Erica Sher
Sharon Appotive	Harvey Goldberg	Natalia Markova	Hugh Shewell
Eli Arkin	Max Greenberg	Lola Meakin	Jenny Shinder
Stephen Aronson	Ira Greenblatt	Ian Melzer	Jessica Shulman
Kanika Arora	Les Grumach	Marina Milyasvkaya	Adele Sidney
Tina Azarin	Tracy Hartman	Sharon Mintz	Jeff Sidney
Michael Baker	Susan Heisl	Vadim Mittelman	Jacqueline Sitwell
Aviva Ben-Choreen	Bill Holzman	Steve Morgan	Linda Steingarten
Cecile Bensimon	Jonathan Honey	Jordan Morgan	Dana Strauss
Shereen Benzvy-Miller	John Jackson	Tammy Myers	Howard Strauss
Mariya Berger	George Johnstone	Emma Neumann	Donna Strauss
Arthur Berger	Janet Kaiman	Antica Niksic	Harland Tanner
Judy Berger	Marsha Kaiserman	David Nozick	Steve Tessler
Michael Bezlient	Murray Kaiserman	Natasha Ovodova	Elena Tetelbaum
Raphael Brass	Joanne Kalman	Erica Phillips	Marieanne Thottungal
Leslie Breiner	Bob Kaminsky	Sandy Pollack	Nancy Werk
Hazeline Brown	Aidan Kaplan	Sabrina Price	Candice Wilder
Hannah Cammy	Nili Kaplan-Myrth	Esther Rosenberg	Batia Winer
Rebecca Caplan	Allan Karovitch	Esther Rossman	Glen Wolfson
Mitch Charness	Dean Kathron	Inessa Rozina	Sid Woznica
Matt Conley	Shelly Kimmel	Lawrence (Larry)	Toby Yan
Lorne Cutler	Mike Klein	Rubenstein	Joel Yan
Murray Diamond	Mishel Kogen	Jillian Russell	Gabriella Young
Eva Eichler	Chana Krevsky	Fayez Saadeh	Sandra Zagon
Zahava Farber	Stanley "Skip" Kronick	Joel Sachs	Rony Zamor
Sydney Featherman	Olivia Lassaline	Charles Schachnow	
Lisa Fischer	Riva Levitan	Wesley Schacter	
Martin Freeman	Xian Chun Liang	Rabbi Joel Scher	

To those we may have missed, we offer our sincerest apologies.

THANK YOU VOLUNTEERS

We owe a tremendous debt of gratitude to our volunteers, without whom we would not be able to go that extra mile. Our volunteers' altruistic acts of kindness enrich our community and society and provide us with a precious resource.

THE FUTURE OF THE JEWISH COMMUNITY IS IN YOUR HANDS.



Todah Rabah to our Legacy Donors!

Stephen Acker, Mitchell Novick and Ilana Albert-Novick, Aviva Ben-Choreen, Elishua Ben-Choreen, Sarah Caspi, Laurie and William Chochinov, Lorne Cutler, Sierra Cwinn, David Dern, John and Dayra Diener, Paul Gardner, Andrea Gardner, Carol Gradus, Jessica Greenberg, Michael Henschel, Alan Karovitch, Ora Kendall, Barbara and Steve Levinson, Richard Roth and Riva Levitan, Mary Alice and Lewis Retick, Mark Luden, Patsy Mallek Royer, Jeremy Rudin and Nina May, Sol Meyer, Rebecca Ariella Mintz and Jeremy Miller, Sandra Pollack and Steven Poleski, Janice Pleet, Frank and Margo Rosen, Rabbi Idan and Shifra Scher, Graham and Erica Sher, Sol and Zelaine Shinder, Jenny and Jason Shinder, Adele and Jeffrey Sidney, Mira Sucharov, Deborah and David Weinstein, Kenneth Wright, Sandra Zagon and
10 Anonymous donors

To create **YOUR** Jewish legacy, contact: David Dern, Director of Development
ddern@jfsottawa.com | 613-722-2225 ext. 325
www.JFSOttawa.com/donate/life-and-legacy

**LIFE &
LEGACY**
Assuring JEWISH TOMORROWS
A program of the HAROLD GRINSPOON FOUNDATION

JFS

OTTAWA

JEWISH FAMILY SERVICES

RESPECT | COMMUNITY | REPAIR THE WORLD

Annual General Meeting 2023

Tuesday, September 7th | 7:00-8:00 pm | Soloway JCC

Elaine Rabin Award presented to:

Maidan Market

Volunteer of the Year Award presented to:

Dr. Mark Luden

Join us

on September 7 to help us celebrate another year of nurturing a stronger and supportive Jewish community and a more inclusive Ottawa.

ELAINE RABIN SOCIAL SERVICES AWARD

This year's award recipient is Maidan Market.

Since the late 1990s, JFS has been working with newcomers to support their adaptation and integration into Canadian life. Last year our settlement services supported newcomers from 10 countries, including those fleeing the war in Ukraine.

As an established settlement agency, we have relied heavily on a compassionate community of Canadians and Ukrainians to help ease this displaced community's transition to life in Canada. One newly established local organization has become an integral partner of ours, ensuring their fellow Ukrainians are welcome and supported when they arrive to Ottawa.

Maidan Market is an initiative that was established by the Ukrainian Canadian Congress in May 2022 in response to the number of displaced Ukrainians that were

taking advantage of Canada's generosity in creating a pathway to safety and stability during a time of war. As a storefront location in Westgate Shopping Centre, Maidan Market began as a place for people to access clothing, food supplies and household items as they began to settle in Ottawa. Over time it has also become a Welcome Hub connecting staff and volunteers to newly arrived Ukrainians, providing essential settlement services and supports as well as being a learning centre, offering conversational English classes, and employment support.

JFS is proud to be one of the partner agencies involved with Maidan Market not only in seconding a settlement outreach worker to be onsite, but also knowing that we can confidently refer our clients to access culturally and linguistically safe services.



VOLUNTEER OF THE YEAR AWARD

This year's JFS Volunteer of the Year award recipient is Dr. Mark Luden.

Mark started as a volunteer with JFS when he joined the Board of Directors in 2016. After 3 years on the Board, Mark assumed the role of Co-President with Steve Morgan and successfully led the Board and the Agency through tremendous growth and, with a steady hand, through the Pandemic.

Throughout every moment of Mark's time as a JFS volunteer he has demonstrated kindness, dedication and strong leadership, regardless of what he was doing for the Agency. Mark played an important role in strengthening our Board infrastructure and culture and was President during some significant times in our JFS history. He co-led the recruitment, selection and hiring of a new Executive Director, he continually helps us create a stronger, healthier agency and showed incredible leadership and compassion during the first two years of COVID-19. Mark has been with us through a lot!

Mark is a corporate sponsor, an annual supporter and a Life & Legacy donor helping to ensure that we can provide our services not only today, but into the future. Mark is a true ambassador for JFS, sharing information about our services and referring people to us who could benefit from our team's work.

Mark demonstrates his respect for the staff and clients in all his actions. Mark attends staff events, trainings, and programs and he initiated several ways to acknowledge and thank staff including providing honey to staff for Rosh Hashanah.

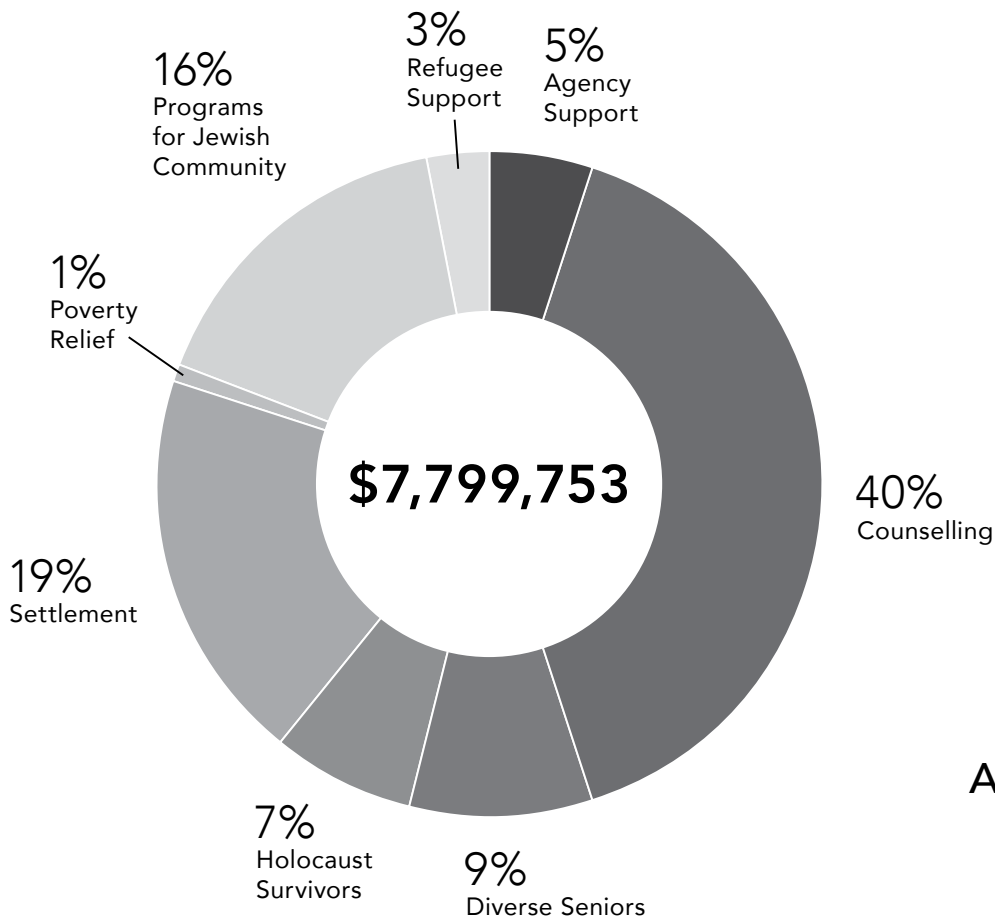
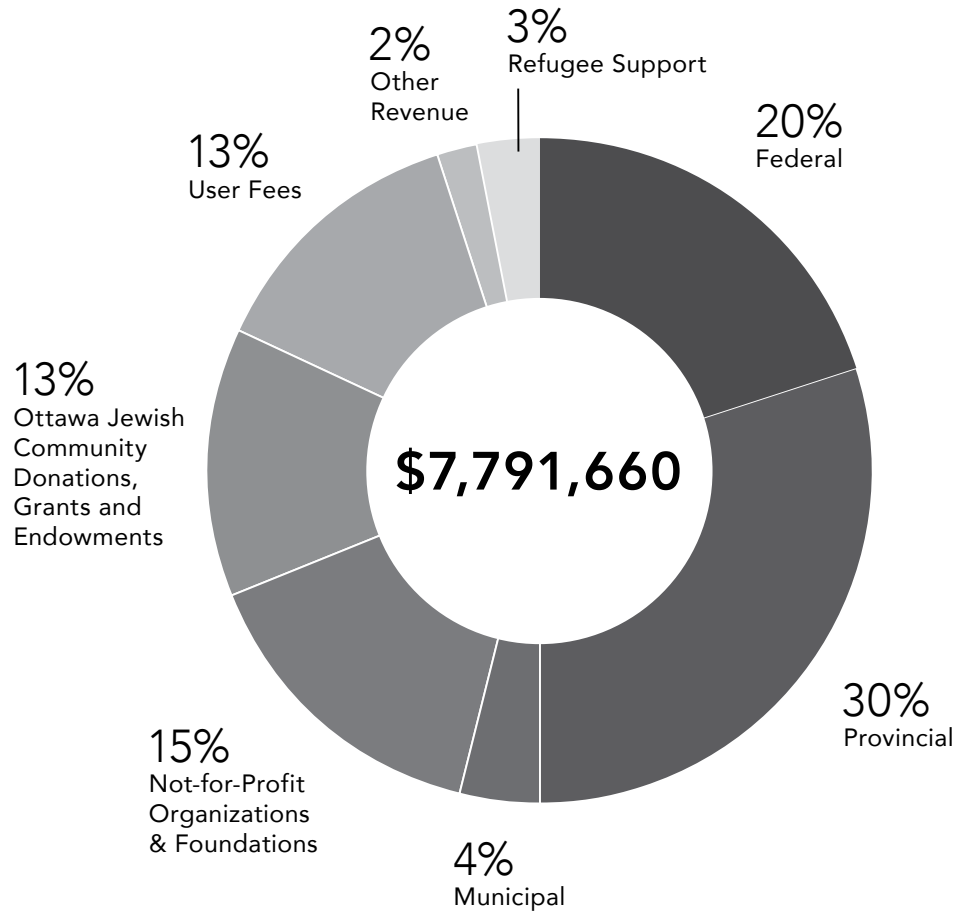
Thank you Mark for the work you do not only for us at JFS but the work you do in the community for CHEO, the JFS Tzedakah Foundation and for your congregation.



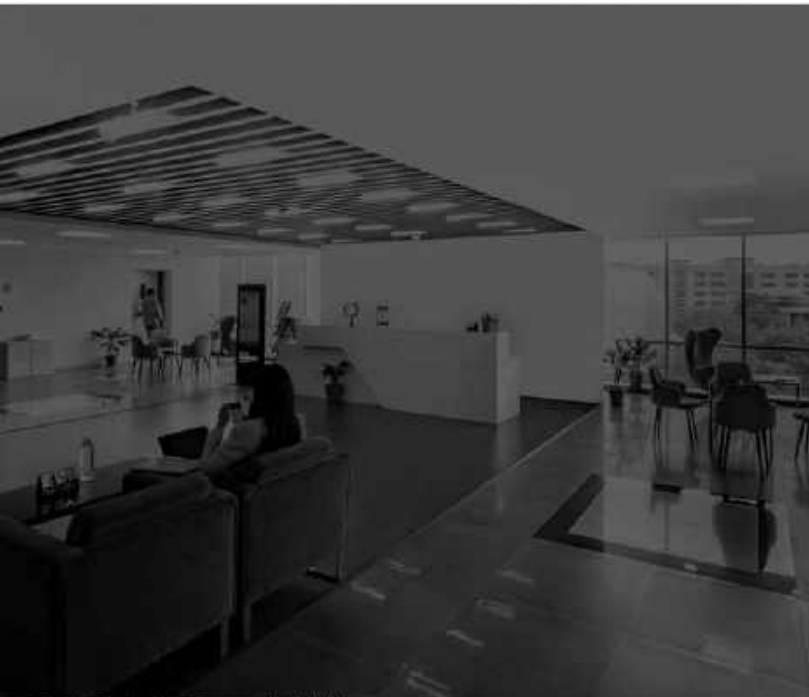
* As of March 31, 2023

* Full financial statements are available by contacting JFS Ottawa directly.

WHERE OUR FUNDING COMES FROM



PROGRAM INVESTMENTS AND AGENCY ADMINISTRATION



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B.A., M.M.S. (Finance)
Financial Advisor

Brian has more than 20 years of experience successfully assisting clients with their finance and insurance goals.

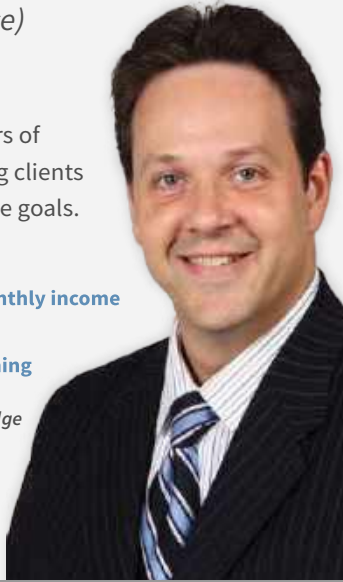
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Tel. 613-834-6353
www.lauryssenkitchens.com



Thank you for trusting us to identify the needs of our community and to develop responsive and innovative programs that make a difference.

KANATA
ORTHODONTICS

Dobrodošli
 歡迎
 Добро пожаловать
 Karibuni
 ਸੁਆਗਤ ਹੈ
 Murakaza neza
 Witamy
 Bem-vindos
 أهلاً وسهلاً
 Káàbò
 こんにちは
 Bienvenue
 Welcome
 Boozhoo
 Nnọ
 Bienvenidos
 Soo dhowow
 ยินดีต้อนรับ
 Sannu da zuw
 Maligayang pagdating
 어서 오세요
 Benvenuti
 Pjila'si
 Byen vini
 באגריסונג
 خوش آمدید
 Bitaemo

